

Medway Police Department Annual Report 2019



Chief of Police Allen M. Tingley

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Mission Statement

The mission of the Medway Police Department is to protect and improve the quality of life for all who live, work, or visit our community by delivering the highest quality of public safety and service. The men and women of the Medway Police Department are dedicated to accomplishing their mission by:

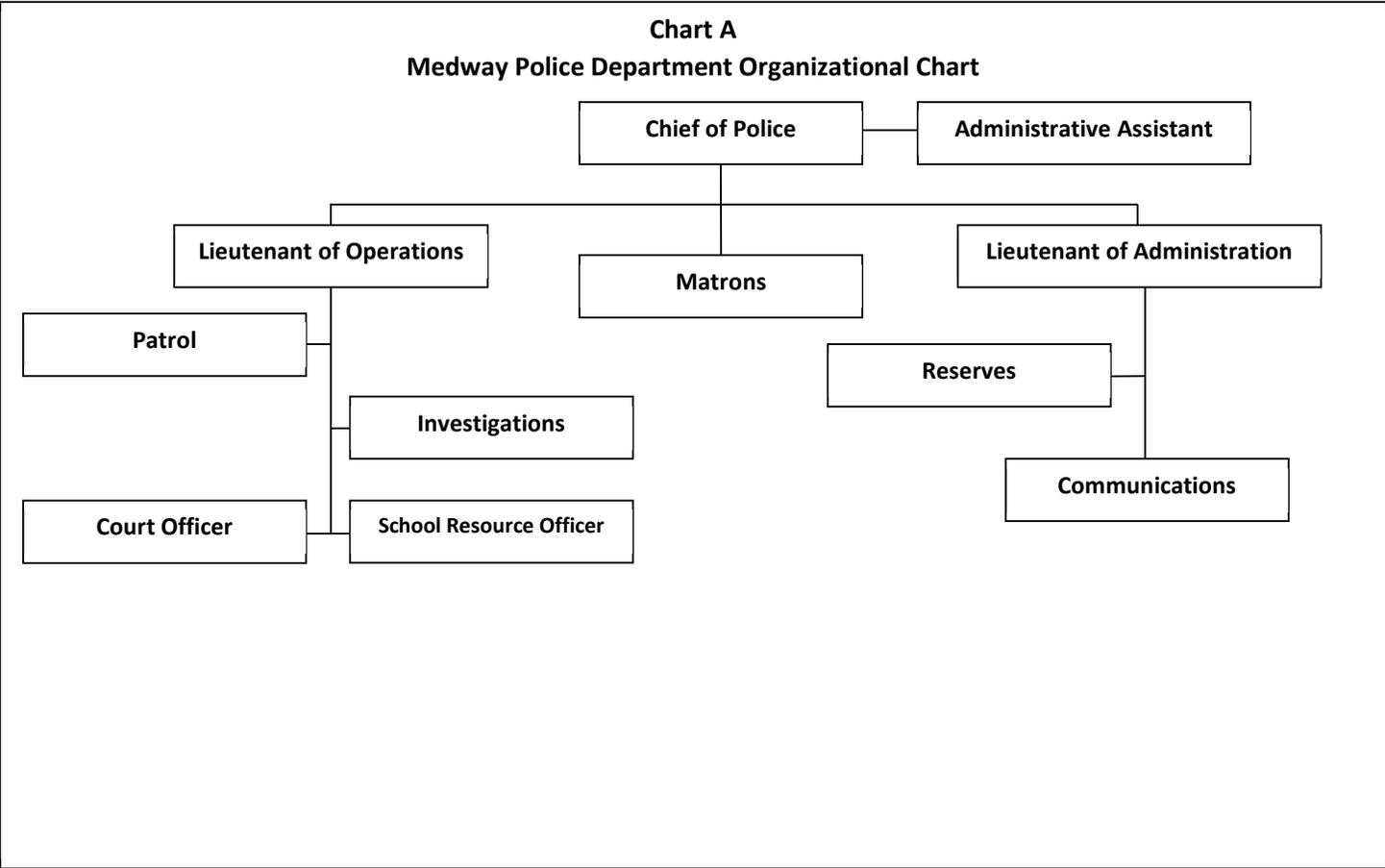
- Maintaining peace and order through fair and impartial enforcement of law and quality police service.
- Fostering an environment of cooperation and trust between the police department and the community.
- Valuing our employees as our most important resource.
- Conducting business efficiently and effectively.
- Challenging the future with a spirit of optimism and innovations in the continuous pursuit of excellence.

The Medway Police, through professionalism and integrity, dedicate ourselves to this mission.

Introduction

The Medway Police Department was established during the 1930. Our first Chief of Police was Leo J. Cassidy who served from 1932-1959. The police department has grown from a handful of officers during the 1950s to a modern department of 23 sworn officers. Medway graduated one officer from the police academy during the past year who is now working full-time for Medway. The department was reorganized this past year and now consists of a patrol division of 5 sergeants and 11 patrol officers. Our investigations division consists of a detective sergeant, one full-time detective and one patrol investigator. Medway also maintains a full-time school resource officer and a full-time court prosecutor. Most of our officers also perform specialty tasks within their assigned duties. Medway has one student officer enrolled in the Randolph Police Academy who is scheduled to graduate in February of 2020 after which he will go through our Field Training Program.

Organizational Chart



Policy & Procedure

The Medway Police Department maintains a policy manual broken down into the following categories:

- Police Role & Authority
- Organization & Management
- Benefits & Discipline
- Personnel Administration
- Operations
- Support Services
- Traffic Operations
- Prisoner & Court
- Records & Communications

Policies are reviewed annually and when appropriate amended. Most MPD policies are public records. Policies related to tactics and critical incident response are not. Officers receive annual training on critical policies as mandated by the state and/or the department. Such policies include Use of Force, High Speed Pursuit, Response to Calls, and Domestic Violence.

Crime Statistics: Part 1 Offenses

The FBI designates certain serious crimes as Part 1 Offenses for tracking purposes which are broken into violent and property crimes. The Medway Police Department submits monthly crimes reports to the FBI through NIBRS (National Incident Based Reporting system). Massachusetts has mandated that all police departments replace the UCR (Uniform Crime Reports) system with NIBRS by next year. Medway PD began reporting through NIBRS in the late 1990s. Not all crimes are reported through NIBRS. Part 1 Offenses include:

Murder
Rape/Sexual Assault
Robbery
Aggravated Assault
Burglary
Larceny-Theft
Motor Vehicle Theft

Murder

Medway did not have any reported murders during 2019.

Rape/Sexual Assault

Medway investigated 13 reported rapes, sexual assaults and child sexual assaults during 2019. This is three less than were investigated in 2018 a decrease of 15%.

Robbery

Medway did not have any reported robberies during 2019.

Aggravated Assault

An aggravated assault is an assault and battery which causes serious injury or was committed with a weapon of some type. There were five aggravated assaults reported to the Medway Police Department during 2019 an increase of 66% from 2018.

Burglary

There were four reported completed housebreaks during 2019 an increase of 100%.

Larceny-Theft

There were forty-one reported larcenies during 2019 a decrease of 32%.

Arson

There were no reported arsons during 2019. There were also none during 2018.

Motor Vehicle Theft

There was one reported Motor Vehicle Theft during 2019 a decrease of 400%.

Arrests

Medway officers made 86 arrests during 2019 a decrease of 14%. The primary offenses are listed below.

94C Narcotics Violations	4
209A Restraining Order Violations	2
Assault & Battery by Means of a Dangerous Weapon	4
Assault by Means of a Dangerous Weapon	1
A&B on a Police Officer	1
Breaking & Entry Residences	1
Breaking & Entry Motor Vehicle	1
Domestic Assault & Batteries	15
Domestic Strangulation	1
Fraudulent RMV Documents	1
Larceny of MV	1
Open & Gross	1
Operate after Suspension/Revocation	13
Operate without a License	5
Operate under the Influence	15
Open Warrants	20

Criminal Complaints

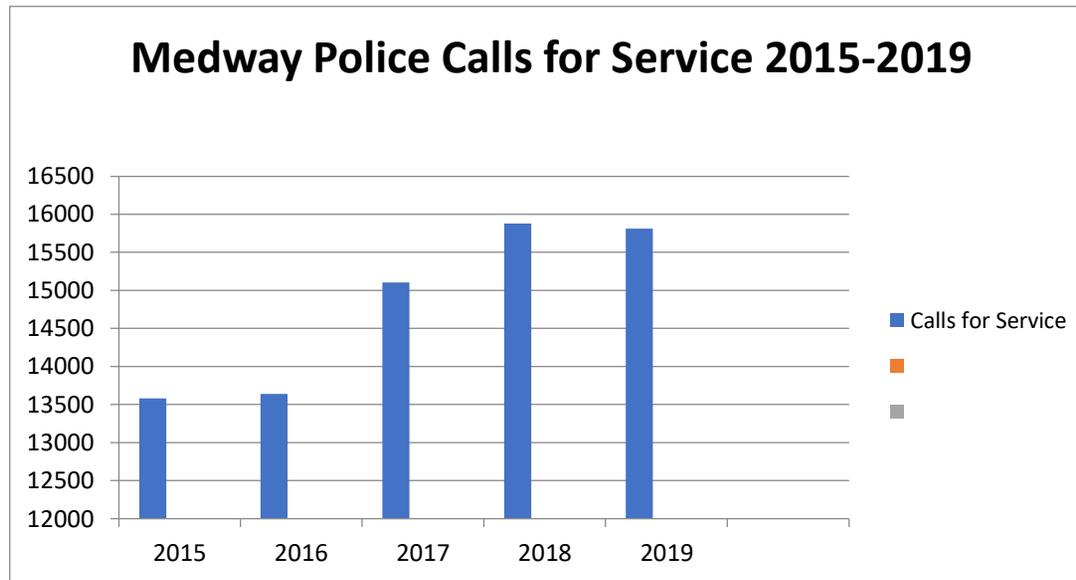
Medway officers filed 107 applications for criminal complaints during 2019 a 7.7% decrease. The primary offenses are listed below:

94C Narcotics Violation	1
209A Violation	3
ACO Complaint	2
Allowing Improper Operation	2
Assault & Battery	2
Breaking and Entry of Motor Vehicle	1
Breaking & Entry of Residence	1
Custodial Kidnapping	1
Criminal Harassment	1
Destruction of Property	2
Domestic Assault & Battery	8
Fraudulent Registry Document	1
Interfering w/Boundary Markers	1
Larceny	7
Leaving the Scene Property Accident	3
MV Homicide	1
Negligent Operation of MV	4
Operate After Suspension/Revocation	20
Operating Under the Influence	3
Operate Unregistered/Uninsured	17
Operate without a License	22
Shoplifting	2
Witness Intimidation	2

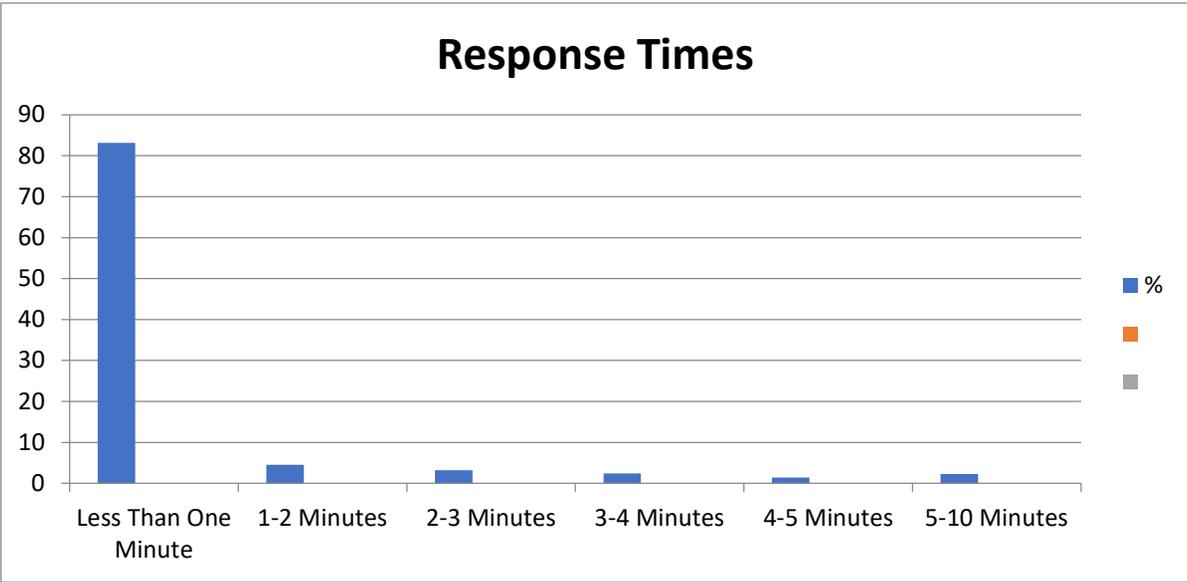
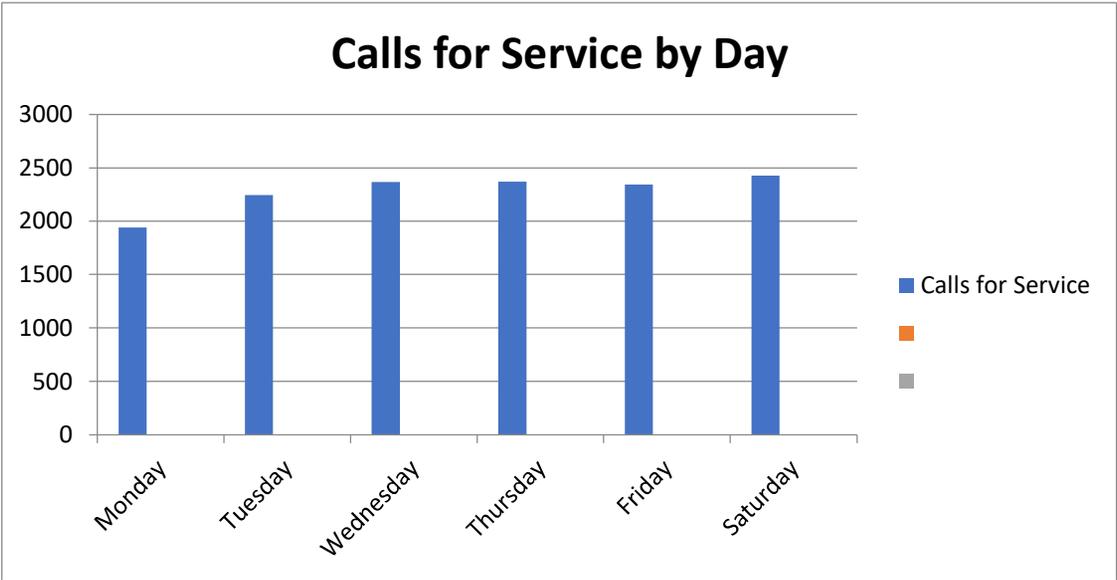
**Two individuals were charged with Breaking & Entry to Residences via direct indictment.*

Calls for Service

A call for service can be generated a number of different ways. Calls can come in via 911, business phone, walk-ins, the Medway Police Department tip email address, the Medway Police Department Facebook page, on view in which an officer on patrol is alerted by a citizen requesting assistance or making a report, via radio from our partner first responders, and through officer's self-initiated actions. **15814** calls for services were logged in the Medway Police Department's records management system during 2019.



The Medway Police Department saw a small decrease in calls for service during 2019 from the previous year from **15879** to **15814**.



Mental Health Calls

Medway Police officers responded to 66 incidents involving some type of mental health crisis evaluation during 2019.

The Medway Police Department strives to ensure successful interactions between police officers and persons affected by mental illness. The International Association of Chiefs of Police One Mind Campaign has developed a four-part strategy to ensure our best opportunities to meet this goal.

- ***Strategy One: Establish a clearly defined and sustainable partnership with one or more community mental health organizations.***

Medway PD, in cooperation with the Town of Franklin PD, partnered with Advocates Inc. of Framingham during late 2018 to create an embedded mental health clinician Jail Diversion Program. Prior to this, Medway Police officers conducted mental health triage on the street in response to these calls. Officers were often resorting to arrest as the primary means of dealing with mental health affected behaviors. The co-responder model the Medway Police Department now operates features a mental health clinician who rides with officers and responds to these calls to make a much higher level evaluation of persons involved in this incidents. Medway shares a single mental health clinician with the Franklin Police Department. When the clinician is on-duty she responds to all mental health calls. When she is not on duty officers conduct mental health triage as before or the services of Riverside Mental Health services is contacted and our clinician will follow-up as needed. Our clinician also responds to non-crisis calls to evaluate, provide services, and advise.

During 2019 Medway PD's JDP Clinician conducted mental health evaluations, and did non-tradition evaluations of persons in crisis. Her evaluations resulted in her issuing MGL 123 § 12 involuntary hospitalization orders, her diverting individuals from arrest to the emergency room for mental health treatment and diverted individuals who would have been involuntarily hospitalized from being so as she conducted full evaluations on-scene herself. Our clinician was also often available to assist with emotional situations outside her traditional mental evaluation role such as in situations of sudden death, overdoses, mental health consultations with loved ones, and with ongoing domestic related situations.

During 2019 our clinician:

- Conducted 45 full Evaluations
- Conducted 31 JDP Evaluations
- Issued 27 Section 12 Orders
- Conducted 88 Non-traditional Evaluations
- Conducted Evaluations which led to 4 Jail Diversions
- Conducted 26 Evaluations which led to Emergency Department Diversions

Medway PD also partners with Community Impact of Milford, a community mental health counseling practice that specializes in substance abuse and behavioral issues. There is more information regarding Community Impact in this document's section on the Opioid Crisis.

- ***Strategy Two: Develop and implement a model policy addressing police response to persons affected by mental illness.***

A new model policy regarding responding to incidents involving mental illness, replaced the previously existing policy, went into effect on November 1, 2018. The policy was developed by the IACP and mental health professionals adapted to the Commonwealth of Massachusetts and the Town of Medway Police Department. The policy is a public record and available for inspection.

- ***Strategy Three: Train and certify 100 percent of the agencies sworn officers and selected personnel by providing Mental Health First Aid Training.***

Currently, 100% of Medway sworn-full time officers have received Mental Health First Aid training. As new officers are sworn in, each will receive this training. Currently two dispatchers are awaiting this training at which point the communications staff will also be 100% trained.

Strategy Four: Provide Crisis Intervention Team (CIT) training to 20% of the department's sworn staff.

Currently 8.6% of the department's sworn officers have received CIT training. The department plans to continue sending officers to this training as it is offered and should meet its 20% goal within one year.

Domestic Violence

Domestic Violence is abuse of a family or house hold member. House hold members are defined under the law as persons who are or were married to one another, persons who are or were residing together in the same household, persons who are or were related by blood or marriage, persons who have a child in common regardless of whether they have ever married or lived together, or persons who are or have been involved in a substantive dating or engagement relationship. This includes relationships involving an individual or individuals who identify as gay, lesbian, bisexual or transgender.

Abuse is defined as causing or attempting to cause physical harm, placing another in fear of imminent serious physical harm or causing another to engage in involuntary sexual relations by force, threat of force or duress.

Medway Police Officers responded to 70 domestic violence related incidents during 2019 which resulting in 15 arrests for Assault & battery and one arrest for Strangulation. Additionally, 8 individuals were summoned to court and 5 were charged with violating 209A restraining orders.

During the year, Medway assisted victims with obtaining emergency restraining orders 6 times. Medway also received 36 209A orders directly from the court.

The Medway Police Department appointed a dedicated Domestic Violence Officer this past year who is tasked with conducting DV investigations, following up with victims, with reviewing histories and opening new investigations on past unreported instances of domestic violence, auditing restraining orders, tracking court cases, and assisting victims at court. Any person with questions regarding domestic violence can seek information from the department at any time. Persons who wish can set up an appointment with our Domestic Violence Officer as well.

Opioid Crisis

Medway saw a drop in reported opioid overdoses from **16** in 2018 to **11** last year. Medway had one fatal overdose during 2019. Medway is a member of the Safe Coalition which is a regional coalition which provides a pathway to support, education, treatment options and coping mechanisms for those affected by substance use disorder. Medway has two appointed Drug Resource Officers who will sit with any individual seeking information regarding support and treatment options.

The Medway Police Department also partners with Community Impact of Milford, a mental health counseling practice which works with youth, adolescents, young adults and families to make positive change in their lives. Community Impact will assist persons with substance use disorder to obtain treatment. Medway Police Department has two officers dedicated to Community Impact response. They will meet with those who've suffered an overdose and their families to assist with obtaining treatment through Community Impact.

Medway has a three tiered plan to combat the Opioid crisis. Education, services and enforcement. Medway officers will assist anyone who is seeking treatment and will help educate anyone as to their legal and/or treatment options with information. Medway also investigates reports of illegal narcotics distribution in an effort to disrupt the flow of dangerous drugs into our community.

Motor Vehicle Crashes

The Medway Police Department logged 330 Motor Vehicle Crashes in 2019. This was a drop of 12% over 2018. There were 31 crashes which resulted in injuries a drop of 22%. There was one fatal crash last year. There were two in 2018. Leaving the scene crashes dropped from 45 to 39. Animal crashes increased from 22 to 30. Pedestrian crashed increased from 1 to 3.

The streets with the most crashes were Main Street with 115, Milford with 38, Village with 36 and Summer with 35. No other street had ten.

Our intersections with the most accidents were:

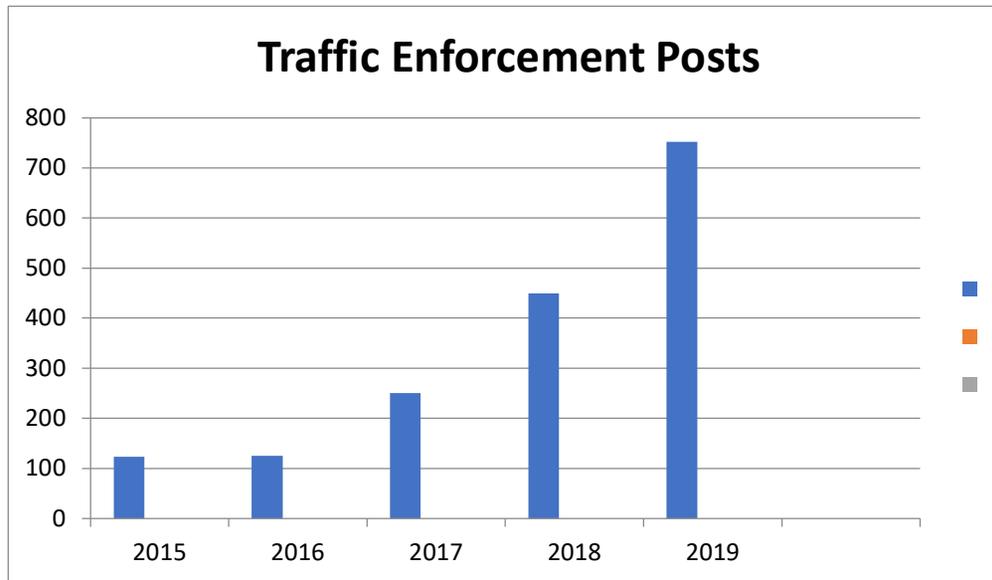
Main & Holliston	13	(1 with Injury)
Franklin & Village	9	(1 with Injury)
Milford & Summer	7	(2 with injury)
Holliston & Lovering/Coffee	5	(3 with Injury)

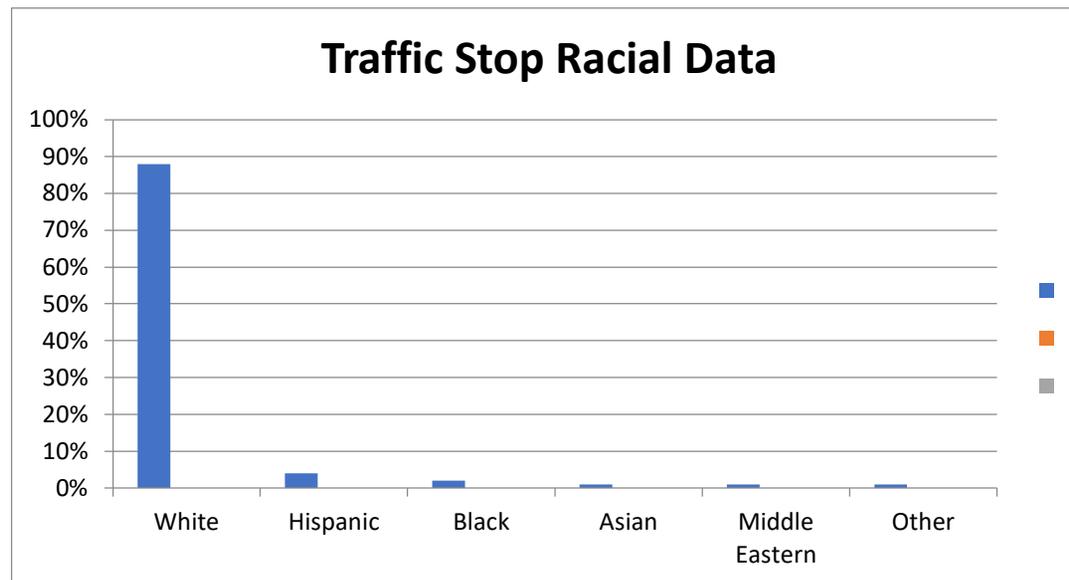
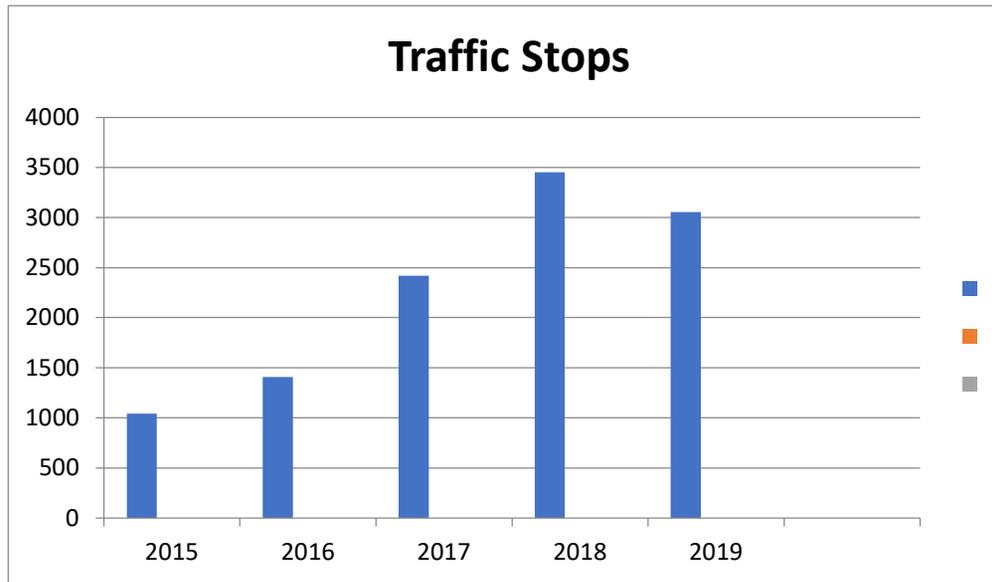
Determined Cause

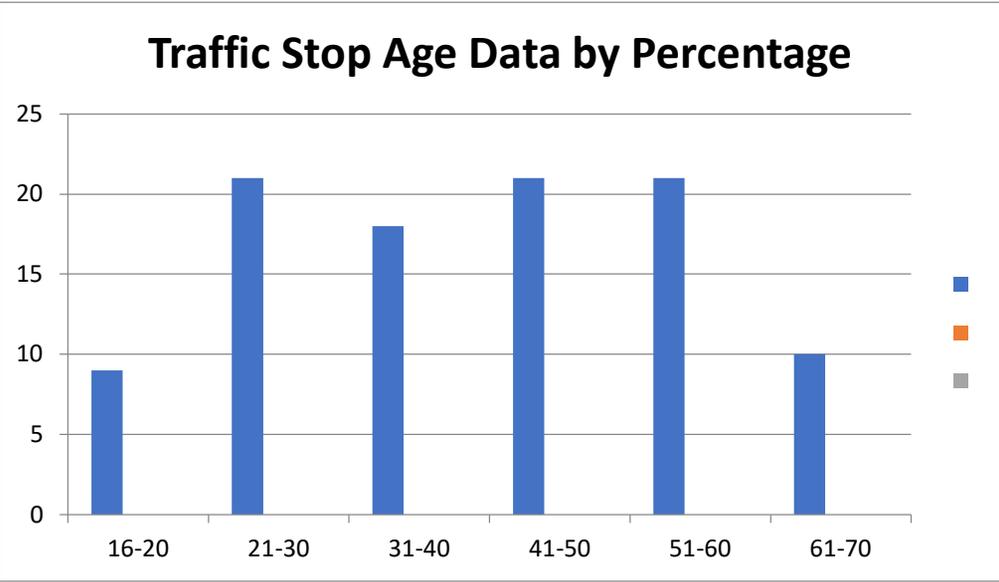
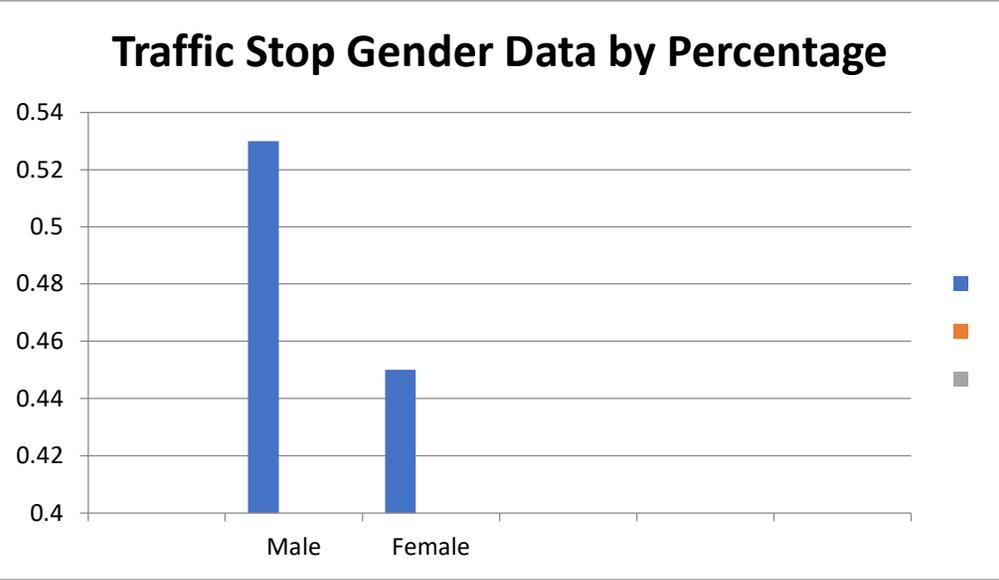
Rear End Crashes	53
Fail to Yield/Stop	44
Minor Parking Lot	38
Marked Lanes	35
Struck Deer	29
Backing into objects	9
Impaired Crashes	4

Traffic Enforcement

Medway has worked to increase traffic enforcement efforts over the last few years in response to concerns of our residents. Officers are tasked with making stops when they observe traffic violations while on patrol, with setting up traffic enforcement posts in targeted areas when work load allows, and via specialty patrol funded by grants from the Massachusetts Executive Office of Safety & Security. Traffic enforcement is a discretionary activity. Officers engage in traffic enforcement when non-discretionary calls for service are low. Stationary traffic posts increased 40% over 2018. Vehicle stops declined 11% indicating far more driver compliance with local traffic laws during 2019. Medway assigned traffic enforcement posts based on crash rates, traffic data studies and complaints generated by residents and motorists.







Training

The Medway Police Department believes that continuous training is of the highest priority for our officers. All full-time officers are graduates of a Massachusetts Police Training Council Police Academy. Each officer receives a minimum of 40 hours in-service training each year where mandatory subjects such as Legal Updates, Domestic Violence, CPR/First Responder, Use of Force and Defensive Tactics are updated each year. In addition to this training, the Medway Police Department conducts in-house policy training, Use of Force training, Taser training, Less Lethal Weapons training, firearms training and scenario training. The department conducts active shooter training in-house including a joint training exercise with Medway Fire/EMS each April where Active Shooter/Hostile Event Response plans are practiced in a stressful environment. This past year's training took place at the Middle School.

Medway officers also attend outside specialized training frequently. During 2019 our officers attended many trainings including:

- Digital Investigations (2)
- Supervisor Liability (6)
- FLETC Internal Affairs Investigations (1)
- Spanish for Uniformed Patrol (1)
- FLETC Basic Tactical Medical Instructor (2)
- Roger Williams Command Staff First Line Supervisor's School (3)
- Firearms Licensing Update (3)
- Advanced Roadside Impaired Driver Enforcement (ARIDE) (3)
- Mountain Bike Training (3)
- Crisis Intervention Team Training (2)
- Identifying Deceptive Behavior (1)
- Drugged Driving (5)
- Financial Crimes (1)
- Drug Interdiction (1)
- Glock Armorer's Class (1)
- Child Sex Trafficking (1)
- LPR (2)
- Post-Promotion Preventing Suicide (1)
- Identifying the Imposter (1)
- School Resource Officer Certification (1)
- FLETC Women in Law Enforcement Leadership School (2)
- Advanced Motor Vehicle Law (1)
- First Amendment Audits (1)

Officer-in-Charge (4)
IAD Certification (2)
Domestic Abuse Education Certification (1)
94C Drug Investigations (4)
Breaking and Entry Evidence Collection (2)
MSP Homicide Investigator's School (3)
Report Writing for Law Enforcement (4)
Recruiting and Managing Cis (2)
Crime Scene Photography School (2)
Crime Scene School (4)
Police Prosecutor's Seminar (1)
Field Training Officer School (1)
Dynamics of Domestic Violence (1)
Crisis Negotiations (2)
FLETC Active Shooter Response Instructor School (1)
DLG Use of Force Summit (1)
MPTC Instructor Development (1)

Use of Force

Medway Police officers are required to complete secondary reports for any use of force involving the use of lethal or less lethal tools, the pointing of a firearm at a suspect, and for any reported injuries or complaints of injuries. Medway officers filed five Use of Force reports during 2019. None involved lethal force. 2 involved the use of a Taser. After investigation, one was determined to not meet the level of mandated filing as no lethal or non-lethal tool had been used and there was no injury or complaint of injury.

Medway participates in the FBI's national use of force data collection project. The project collects data related to the use of lethal force or a serious injury resulting due to the use of force. Medway PD submits reports monthly. Medway filed 12 zero reports for 2019 as no use of force incident reached the minimum reporting standards.

Sex Assault Evidence Collection Kits

SAECK are collected by medical professionals from persons who have suffered a sexual assault/rape. In response to issues related to the lack of testing of SAECKs across the nation, Massachusetts enacted laws designed to ensure that testing of kits is accomplished in an efficient manner. Medway PD has received many requests regarding the rate that the kits in our cases were tested. 100% of kits in our custody have been tested. Under the new law, Medway investigators will input kit information into an on-line tracking system which victims will be able to access to track the progress of the kits through the testing process. Medway does receive kits from anonymous victims. Under the new system, these kits will not be submitted to the crime lab for testing until a victim makes a formal report activating a criminal investigation. These kits will be stored indefinitely in MPD evidence. As per state law, Medway has appointed a SAECK Liaison who will be available to speak with anonymous victims who have had kits submitted to the Medway PD regarding their rights and the course a criminal investigation would take if an official report were filed.

Specialty Units

Medway appointed a new School Resource Officer this year who is assigned full time to the Medway School District.

Medway maintains a 11 officer Bicycle Patrol Unit which patrols special events, the parks, plazas, walking trails, schools and other locations weather permitting.

Medway maintains a Motorcycle unit which can be seen escorting funeral processions and charity events, conducting traffic enforcement and control and engaging in general patrol duties.

Medway's Crossing Guard Unit handles traffic outside all four schools.

Medway's Honor Guard leads the Memorial Day Parade each year and takes part in special events.

Medway has one officer assigned to the Metropolitan Law Enforcement Council's SWAT Team as a commander, one assigned to MetroLec's Detective Unit and one assigned to their motorcycle unit.

Medway has one officer assigned to the Randolph Police Academy as a staff instructor.

A Medway officer was appointed as the Firearms Training Coordinator for the Commonwealth of Massachusetts this past year and remains in that post.